



# EMPLOYEE of the MONTH

presented by:  | sparks.

MARCH 2008



**Charles Kwong**

Designer

**STATS:**

Years at Sparks: 2

Lives In: Hayward, CA

Office: San Francisco, CA

Department: Creative

**surmount** *\sar-'mau'nt\* verb. 1. to surpass in excellence: EXCEL; to rise above, go beyond 2. be or do something to a greater degree. 3. to overcome or deal with (problems, obstacles etc.) successfully.

When we reflect on the definition of surmount, you cannot help to think about March's Code Ten Employee of the Month, San Francisco-based designer, Charles Kwong. He has proven himself worthy of this honor by rising to the daily challenges of work and by exceeding his call of duty. Additionally, his cheerful and friendly personality has won the respect of his coworkers and has made him befitting of this acknowledgement.

"As anyone who has had the pleasure of working with Charles will tell you that his friendly, helpful attitude is constant and seems never to be tested by some of the extreme challenges that all too often present themselves. Without hesitation, he performs many of the roles that have no full-time resources in our small sized office. Some of these tasks include IT support, data backup, FedEx shipping, receptionist and even doggie day care!" – Bill Smith, Creative Director, Sparks San Francisco

Charles has even voluntarily spent a weekend working on a T-shirt design for the son of one of our clients. It is this type of legendary service and dedication that creates personal connections with our clients and helps us to win their favor.

"Charles Kwong is a pleasure to work with. Anytime we ask him to help us with something he always obliges and it is never a problem." states Harry O'Leary, Senior Account Executive, Sparks San Francisco. "He has constantly gone above and beyond the call of duty for Google; he worked long hours with late notice and with very little lead time. Project demands never seem to diminish and neither does Charles' enthusiasm and refreshing approach to his work. He has always come through for me and he always does it with a smile. He is an invaluable team player."

Outside of work, Charles enjoys motorcycles, radio controlled toys and

anything fast. He collects "The Art of..." books, loves working with tools and builds furniture. In his spare time, he takes pleasure in working on his new condo and in his downtime, enjoys a lot of TV (especially anime and Sci-Fi).

"Charles is a rare, priceless individual without whom all our lives here would run much less smoothly. I cannot think of anyone whose service and commitment better embodies the Code Ten principles." – Bill Smith

Congratulations Charles on being named Code 10 Employee of the Month. Our sincere thanks and appreciation for a job well done!