

JULY 2007



Karl Messer

Graphics Manager

STATS:

Years at Sparks: 2.5+

Years at Showtime: 10

Lives in: Brigantine, NJ

Office: Philadelphia, PA

Department: Graphics

Karl Messer, Graphics Manager in Philadelphia, is July's Code 10 employee of the month. His enthusiastic attitude and his motto, "We'll figure out a way to get it done," permeates Karl's work. No matter how many projects he has on his plate, he is always willing to make room for last minute requests to satisfy the needs of his clients, both internal and external.

"Karl has continually gone above and beyond the call of duty," comments David Sudjian, "and he truly understands the meaning of customer service. His can-do attitude is the type of mentality that separates us from our competition." It is Karl's readiness to tackle every project with no hesitation that earned him his spot as July's employee of the month.

"I was in Orlando on show site and Cisco threw us a curve ball with only about 18 hours to show opening. I called Karl because logistically it made sense for him to produce the graphic we needed. When I called, Karl said "no problem" and squeezed my project into his production schedule immediately. To me this type of service and work ethic is what Code 10 is all about. This is just one of the many instances that Karl has assisted me and the Cisco team here in Santa Fe Springs. He is easy to approach and pleasant to work with. We need more people like Karl in key roles within the company." - Phillip Bailey.

Karl's work ethic is further illustrated by his 80 mile drive to work each day from Brigantine, NJ. Despite his long commute he will stay as late as necessary to complete his tasks. But, according to those closest to him, Karl plays just as hard as he works. Some days during his lunch break he likes to take out his electric guitar and have jam sessions with the guys. Additional hobbies include running, boating, and brewing beer at home. And, you'll always find him wearing a pair of shorts, no matter the season.