

AUGUST 2007



Pat Marsteller

Network Manager

STATS:

Years at Sparks: 9

Lives in: Willow Grove, PA

Office: Philadelphia, PA

Department: IT

Pat Marsteller, our Network Manager in Philadelphia, is the August Code 10 Employee of the Month. His excellent work ethic, admirable attitude and true dedication to being a service legend have earned him this notable recognition. Pat's position is critical to the efficient communication with our clients with the company relying on him for all of our information technology needs. In a world where information moves at the speed of light and technology rules, it is so important that we are connected as a company, and Pat makes sure that we always are.

"As a person who travels frequently, I have spent hours on the phone after-hours or on weekends with Pat trying to troubleshoot connections to the server or solve a problem with the phone. He is never too busy to help and he understands how much we count on being connected at all times."- Linda Gheen.

One Sunday at the beginning of the summer, the Philadelphia facility encountered an explosion due to underground flooding of an electric panel. Pat immediately dropped what he was doing, contacted the fire department and came in to Sparks on his day off to help control the situation. An incident that could have quickly escalated was quelled by our unruffled and quick-witted Network Manager.

Outside of the office Pat is a member of multiple ice hockey leagues and enjoys playing disc golf and spending time with his wife and two children.

"Pat's dedication to Sparks is demonstrated by the long hours he works and the many weekends he has spent at the office," comments David Sudjian, "he epitomizes a 'do whatever it takes' attitude and takes great pride in his work."